



JOB DESCRIPTION

TITLE: LVN/Psychiatric Technician

STATUS: On Call/Non-Exempt/ Up to 37.5 hours per week

PROGRAM/DEPARTMENT: Crisis Clinic/Adult Mental Health

IMMEDIATE SUPERVISOR: Crisis Clinic Program Manager

AGENCY DESCRIPTION:

Westside Community Services has been providing an array of community-based mental health, substance abuse, and HIV/AIDS services to clients in the City and County of San Francisco for 40 years. Incorporated in 1967, Westside is one of the oldest community-based agencies in the nation. The range of programs and services has varied over the years, while a commitment to providing excellent, high-quality, culturally and community appropriate programs has remained central to the core of the organization.

SUMMARY OF POSITION RESPONSIBILITIES:

Under the supervision of the Crisis Supervisor, the LVN/Psych Tech will perform detailed initial assessments of eligible walk-in clients, present clinical information to the psychiatrist, manage front desk triage, and complete all required paperwork.

GENERAL DUTIES:

1. Perform new client intakes; complete the clinical portion of the psychiatric assessment; complete all required forms requiring the client's signature/consent.
2. For previously seen clients, update the chart as needed.
3. Present current and background clinical information to the psychiatrist for medication evaluation.
4. Facilitate appropriate referrals for clients needing follow-up care.
5. Evaluate risk factors; initiate a 5150 for hospitalization as needed.
6. Administer medications/injections and TB tests as needed.
7. Complete all required chart paperwork in compliance with the City & County policies; document services fully and accurately; submit a service authorization request to Central Access.
8. Using the appropriate billing codes, submit billing for all services performed on a daily basis.
9. Prepare chart for opening as either a one-shot or 30-day case; place chart in proper location for billing specialist to retrieve.
10. Complete paperwork to close your inactive 30-day cases.
11. Perform front-desk triage function; log in clients as they present for services; obtain basic information to determine eligibility for crisis services.
12. Facilitate client flow to intake staff and to the psychiatrist.
13. Monitor waiting room to assist with client needs, answer questions, manage agitated/inappropriate behavior, and monitor clients on 5150 hold.

WESTSIDE



COMMUNITY
SERVICES

14. Handle phone triage calls to assist clients seeking services; address clinical questions from outside providers and for other miscellaneous purposes.
15. Attend weekly individual supervision and staff meeting.
16. Work cooperatively with ACT/Outpatient staff and clients.
17. Adhere to all Westside Policies and Procedures.
18. Other duties as assigned by the Crisis Clinic Supervisor.

QUALIFICATIONS:

1. Must be licensed in the State of California as an LVN or LPT.
2. A minimum of one (1) year experience working directly with chronically mentally ill individuals preferred.
3. Ability to function in a fast-paced, very busy work environment.
4. Basic skills to work with individuals who are unstable due to acute psychiatric symptoms, drug use/addiction, and/or trauma.
5. Ability to work collaboratively in a multi-disciplinary, multi-cultural environment.
6. Good communication skills.
7. Basic computer knowledge and skill.
8. Bilingual capability preferred.

WORK SCHEDULE:

Monday – Friday Variable Hours as needed
Occasional Saturdays, Evenings,

APPLICATION DEADLINE:

Open until filled.

APPLICATION PROCESS:

E-mail: jobs@westside-health.org

Or

Mail Resume to
Westside Community Services
Human Resources Department
1153 Oak Street
San Francisco, CA 94117
Fax: 415-431-1813

We will consider qualified candidates with criminal histories in a manner consistent with the requirements of the San Francisco Fair Chance Ordinance.

Westside Community Service is an Equal Opportunity Employer. People of Color and/or Bilingual are Encouraged to Apply.